Risk Management:

Product risks:

\_User Interface is unable to be loaded ( fonts, images, topics are unable to appear,……).

\_spam messages, advertisements….

\_Too many users access the forum at the same time=>lag or unable to access

\_some posts are written in other languages, need to translate to English.

\_errors can mask (hide) other errors. When an error leads to unexpected outputs, we never be sure if later output anomalies are due to a new error or are side effects of the original error=>need to check, update usually (could be monthly) and maintance.

\_the forum is designed based on old ideas=>not meet now demands (post videos, images, …)=>update functions

Human risks:

\_late for contract=>need a strict schedule, the leader must supervise others.

\_budget---🡪 looking for donation, investment,…

\_Illegal ---🡪 manage all the contents that members have posted. If there are any illegal posts, delete and ban the posts’owners.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Potential hazard | Who’s responsible? | Risk rating | Preventative measure | Update plan |
| User interface unable to be loaded | Crew | 10 | 10 | Look into codes ( interface part) again to find errors. |
| Server overloaded |  |  |  | Maintain and Update server |
| Spam, advertisements |  |  |  | Block spams, |
| Language problems |  | 3 | 5 | Find new translate tool |
| Hidden errors | Coder | 5 | 5 |  |
| Lack of functions | Leader | 8 | 10 | Add more functions |
| Late for contract | Crew | 10 | 7 | Need a supervisor |
| Project budget runs out | Leader | 10 | 8 | Call for investments |
| Illegal posts | Checker | 10 | 10 | Delete illegal posts and ban users |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |